

**Better Care Network (BCN)**  
**A Project of Tides Center**

## Knowledge and Communication Specialist

### **The organization:**

The **Better Care Network (BCN)** is recognized as the preeminent information hub and global convener to influence action for children without adequate family care. BCN is an interagency initiative that facilitates global information exchange and collaboration among the growing number of organizations, governments, community groups, and individuals working to strengthen children's care. BCN advocates for technically sound policy and programmatic action on global, regional, and national levels. The BCN website ([bettercarenetwork.org](http://bettercarenetwork.org)) is the largest online collection of key research, tools, events and other documentation on issues related to strengthening family care and alternative care, designed to support academics, policymakers and practitioners alike. Its monthly newsletter highlights recent research, practice, tools and the latest events and forthcoming opportunities.

### **Role purpose:**

The BCN Knowledge and Communication Specialist is responsible for the day-to-day management and development of BCN's global knowledge platforms, including the BCN website as well as the monthly newsletter, webinars, and social media outlets. The Knowledge and Communication Specialist takes a leading role in the development of BCN website content, newsletter issues, and other communication and outreach materials (including web-based tools), using new and innovative solutions to effectively communicate relevant learning, developments and good practices in the field to BCN's members and stakeholders. In addition, the Knowledge and Communication Specialist works closely with the Coordination and Outreach Specialist for the *Transforming Children's Care Global Collaborative Platform* to support the promotion of more strategic sector-wide collaboration spanning the global to the local level and inclusive of a wider range of stakeholders.

## **Qualifications and experience**

- Bachelor's Degree in job related field, including social work, international development, journalism, international human rights law or another relevant discipline
- A minimum of 2 years of job-related experience in the provision of services, knowledge management, and advocacy regarding the care and protection of vulnerable children and families
- Experience of outreach and communication with multiple partners in diverse contexts and across organizations and stakeholders
- Familiarity and expertise with web-based content and management systems is essential, including expertise in the development of material/content for publication on a website and/or newsletter.
- Demonstrated understanding of key issues regarding child rights, child care and protection issues at country or regional/global levels.
- Demonstrated skills mobilizing collaboration and coordination among organizations and individuals, particularly related to networks, clusters, and other similar groups.
- Demonstrated ability to work independently and within a small team, and to solve complex problems.
- Demonstrated strong communication skills and the ability to communicate (written, spoken) between and across a diverse set of actors
- Strategic planning and organizational development skills
- Strong English writing skills
- Ability to travel up to 5 % to 10% of the time, locally, domestically and internationally
- Ability to work remotely and to work flexible hours including evenings and weekends as necessary to fulfill the duties of this position.

## **Desirable**

- Experience working in a child protection setting in both developed and developing country context and working with technical networks.
- Additional language skills; French or Spanish would be a particularly strong asset.

**Contract: Full time**

**FLSA Status: Exempt**

**Location: Remote (with ability to work primarily within U.S. Eastern Time Zone)**

**Closing Date: 3 July 2021**

To see a full a job description, please visit: <https://bettercarenetwork.org/news-updates/jobs-opportunities/bcn-knowledge-and-communication-specialist>

**To apply, please send your CV and cover letter as a single document, including your salary expectations for this role, to: [florence.martin@bettercarenetwork.org](mailto:florence.martin@bettercarenetwork.org)**

**Better Care Network**, a project of **Tides Center**, is an "at-will" and equal opportunity employer. Applicants and employees shall not be discriminated against because of race, religion, sex, national origin, ethnicity, age, mental or physical disability, sexual orientation, gender (including pregnancy and gender expression) identity, color, marital status, veteran status, medical condition, or any other classification protected by federal, state, or local law or ordinance.

Reasonable accommodation will be made so that qualified disabled applicants may participate in the application process. Please advise in writing of special needs at the time of application. Pursuant to the San Francisco Fair Chance Ordinance, we will consider for employment qualified applicants with arrest and conviction records.