



Safe Responses: Code of Conduct for Moldovan emergency response

This Code of Conduct should be upheld by all adults and children over 12 years old.

All staff, contractors, volunteers, media, medical, legal and other personnel are expected to uphold the Code of Conduct at all times:

1. Place the rights of all children and adults at risk of harm at the centre of everything we say and do
2. Adopt a 'Do no further harm' approach to all children and adults at risk. Recognise that sometimes we can unintentionally harm others – ask for guidance if you're unsure. Always prioritise the best interests of all children and adults at risk
3. Respect each other and work together; always use clear and effective communication
4. Listen to and empower children and adults at risk. Show respect for their choices, wishes, rights and dignity
5. Be a positive role model and act with integrity. Help to create a safe, inclusive environment, free from poor practice, discrimination and/or bullying
6. Doing nothing is NOT an option: report all concerns and disclosures as soon as possible, as outlined in this policy. If someone is in immediate danger, call the police
7. When in doubt, seek advice: contact your Safeguarding Lead: [add contact details](#).
8. Do not abuse, neglect, discriminate against or otherwise harm a child or adult at risk, or act in a way that may be interpreted as such, including doing things for a child or adult that they can do for themselves
9. Never initiate physical contact with a child or adult at risk; if the child/adult does, make sure it is always appropriate
10. Do not show preferential treatment of one person over others, for example, do not give individual children or adults gifts
11. Be sensitive to social and cultural differences, but never permit cultural 'norms' to be used to justify behaviours that harm others
12. Do not take any photos or videos of any child or adult unless you have the permission of the child/adult and organisation to do so
13. Never put photos, videos or written information about individuals, families or groups onto your personal social media (e.g. Facebook, Twitter, Instagram, WhatsApp)
14. Keep your personal and professional life separate, including on social media. Don't send or accept friend requests.
15. Do not spend time alone with a child. If having a conversation with a child, parents/caregiver must be present, or the conversation should happen in an open space.
16. Do not make promises that can't be kept to children and adults at risk or give false hopes.

If you or someone else is being, has been, or is at risk of abuse and/or exploitation, contact: [add how to report](#)

For any questions on the Code of Conduct or on safe responses: [add Safeguarding details](#)].





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