

MUTUAL SUPPORT FOR THE CARE REFORM COMMUNITY

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AGENDA

- 1. The whys and hows of mutual support
- 2. About the Global Social Service Workforce Alliance
- 3. About regional and international social work initiatives
- 4. About the Better Care Network



1. Whys and Hows of Mutual Support



WHY MUTUAL SUPPORT?

This is hard work

- 1. Minimize isolation and burn out
- 2. Acquire and advance knowledge; develop skills
- 3. Share resources and best practice
- 4. Receive help with difficult cases
- 5. Strengthen advocacy
- 6. Realize better outcomes



2. About the Global Social Service Workforce Alliance



www.socialserviceworkforce. org









Investing in Those Who Care for Children:

Social Welfare Workforce Strengthening Conference

CONFERENCE REPORT

November 15-18, 2010 / Cape Town, South Africa

March 15, 2011



GLOBAL SOCIAL SERVICE WORKFOR CE ALLIANCE

Town Conference Cape

ABOUT THE ALLIANCE

- Launched in June 2013 as a network; recommendation of participants from 18 countries at June 2010 conference
- Acts as a multi-sectoral convener to share good practices, advance knowledge and advocate for workforce improvements that will lead to better outcomes for children
- ~850 members from 70 countries
- Led by 13-member steering committee and 2 staff
- Funded by USAID through PEPFAR, GHR Foundation
- IntraHealth International acts as fiscal sponsor and host.



ABOUT THE GLOBAL SOCIAL SERVICE WORKFORCE ALLIANCE

Vision

The Global Social Service Workforce Alliance works toward a world where a well-planned, well-trained and well-supported social service workforce effectively delivers promising practices that improve the lives of vulnerable populations.

Mission

To promote the knowledge and evidence, resources and tools, and political will and action needed to address key social service workforce challenges, especially within low to middle income countries.

Approach

Serve as a convener for an inclusive, representative network of stakeholders to create a forum for discourse and collective learning

Advance
knowledge by
deriving, organizing
and disseminating
critical evidencebased research,
resources, tools,
models and best
practices

Advocate for workforcesupportive policy reforms at the global and national levels

BECOME A MEMBER

Who can join?

A broad range of individuals from NGOs, government, UN agencies, donors, academic institutions, professional associations and others who support the work of strengthening the social service workforce have joined the Alliance network.

Why should you join?

Membership in the Alliance brings opportunities for active engagement in a new movement to strengthen the social service workforce. Join with others to advance knowledge, network, and connect and advocate.

How can you join?

Simply fill out a registration form here at the conference or here: www.socialserviceworkforce.org/membership

MEMBER ENGAGEMENT

Advance knowledge

Share tools, resources, models and best practices

Help develop technical briefs, tools, case studies Read and contribute e-updates and resource database

Network and connect

Participate in webinars, events and forums

Participate in interest groups

Take leadership on governance bodies

Advocate

Amplify your voice by joining with others to raise awareness

Contribute to policy roundtables

Advocate for policy changes



ALLIANCE ACTIVITIES AND RESOURCES

CONVENING

- 21 webinars
- Annual Symposia
- Engaging member participation in dozens of events, conferences, panel presentations
- The Alliance website, through which members can directly engage with each other

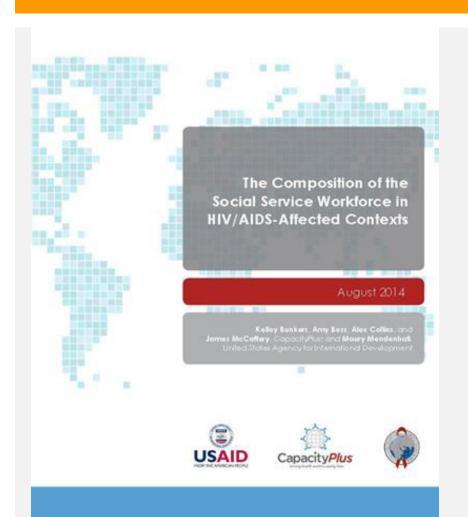


ADVANCING KNOWLEDGE

- Interest Group on Para Professionals in the Social Service Workforce (IGPP)
- Interest Group on Building Evidence
- Interest Group on Case Management (coming soon)
- Compiling and Disseminating Resources and Tools
- Monthly E-Updates
- Blogs and articles
- Resource Database

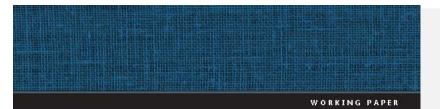


RESOURCES AVAILABLE





RESOURCES AVAILABLE



THE ROLE OF SOCIAL SERVICE WORKFORCE DEVELOPMENT IN CARE REFORM

Better Care Network and the Global Social Service Workforce Alliance

January 2015

Para Professionals in the Social Service Workforce: Guiding Principles, Functions and Competencies

Interest Group on Para Professionals in the Social Service Workforce











1^{rr} Edition September 2015



ALLIANCE ACTIVITIES AND RESOURCES

ADVOCACY

- Social Service Workforce Week (09/annual)
- Worker profiles and stories of change
- Blog posts





CHIONISO MANGANDO Case Care Worker, Zimbabwe



"When I meet children
who are not afraid to
speak up for their rights,
I am filled with a sense
of accomplishment
and pride."



Overview

Five years ago, community leaders in Chioniso's village were looking for volunteers to help connect vulnerable families to social and health services. Because she was known in the community as someone with a passion for helping children, Chioniso was selected and trained by the Department of Social Services to become a case care worker in Epworth, Ward 7. Her city is known for its extreme poverty. Many people live in informal settlements, and this environment creates a high number of vulnerable children and families. Chioniso knew that being a case care worker would, therefore, be quite a challenge in her district. Chioniso embraced the challenge and chose to fulfil the case care worker role out of her love of children and her community.

Typical tasks and responsibilities

Case care workers work to ensure that children are protected and are provided with opportunities for a better future. Without case care workers, many children in the community would have no place to turn. Children are the leaders and parents of tomorrow, so they need to have their rights safeguarded and live in a community that is free from violence.

One of the most important aspects of a case care worker's job is learning to prioritize the often multiple needs of the child. For example, if a child is out of school and sick, it is vital that a case care worker like chioniso attend first to her/his illness. Chioniso might help a child get tested through the World Education and Bantwana initiative's Integrated Management of Pediatric HIV and AIDS Care and Treatment (IMPACT) program, which identifies HIV-positive children and connects them to antiretroviral therapy as well as family counseling and support services. After the child's medical needs are met. Chioniso might connect the child to the Community Learning Centres and Safe Parks (CLASP) program to get the child enrolled in an accelerated learning program that will work toward reintegration back into the formal school system.

3. About regional and international social work initiatives



IFSW

- International Federation of Social Workers
 - A global organization that brings together social work practitioners
 - Provides a platform for international cooperation
 - Sharing of best practice models
 - Strives to promote social justice, human rights and social development
- Highly networked with UN system
 - Special consultative status with Economic and Social Council (ECOSOC) of the United Nations, UNICEF, WHO etc
 - Global agenda for social work and social development

http://ifsw.org



IASSW & ASSWA

- International Association of Schools of Social Work IASSW
 - Brings together social work education institutions globally 1928
 - Promotes development and excellence in social work education and research
 - Facilitates international exchange
 - Global agenda for social work & social development
- Association of Schools of Social Work in Africa ASSWA
 - A network of social work education institutions in Africa
 - Regional arm of IASSW
 - Enhancement of the social work profession in Africa
 - Promote cultural and contextually relevant social work education

OTHERS

- International Council on Social Welfare ICSW http://www.icsw.org
 - Focus on social policy
 - E.g. Zambia Council on Social Development is a member
- International Consortium on Social Development –ICSD http://www.socialdevelopment.net
 - an organization of practitioners, scholars and students in the human services.
 - Emphasis on interdisciplinary approach to social development and networking

FICE AND CYC NET

CYC-NET (Child and Youth Care Net work

- A network of child and youth care professionals around the world
- ☐ Offers platforms for professional exchanges, networking, discussion and sharing of resources and best practices

FICE

- ☐ A worldwide network of professionals working in the field of alternative child and youth care.
 - ✓ at-risk children,
 - ✓ children with special needs
 - ✓ children and young people in alternative care
- Works through national associations



4. About the Better Care Network



Thank you! Q&A For more information:

<u>www.socialserviceworkforce.org</u> <u>www.ifsw.org</u>

www.iassw-aiets.org

www.aceconferences.co.za/asswa.ht

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http://www.socialdevelopment.net/ http://icsw.org

www.cyc-net.org

http://ficeinter.net

