## **QUALITY CARE STANDARDS** - EXPERIENCES FROM CAMBODIA-

- Structures
- Policy on Alternative Care
- Minimum Standards on AC
- Main features of Residential Care MS

Regional Workshop on Alternative Care 28-29 November 2005 Bangkok, Thailand







# Policy on Alternative Care

#### • Concepts:

- Residential (institutional) care
- Non-residential care

#### Definitions of Alternative care Models:

- Residential Care (orphanages, recovery/rehab centers, shelters)
- Group Home based Care
- Community and Family based Care (incl. kinship care, foster care, child headed households, adoption)
- Pagoda- and other Faith-based Care

# Policy (cont'd)

#### Principles

- Family to institutional
- $\circ$  Permanent to provisional
- National to international
- Institutional care as temporary option and last resort
- Best interest of the child; Non-discrimination; Right to survival, development, participation and protection
- Specific Objectives

### Minimum Standards of Care

Residential Care
Group Home Care
Community and Family based Care
Pagoda and other Faith-based Care

### Standards on Residential Care Main Features

- Definition & Registration
- Wellbeing and Development
  - Health and Hygiene
  - Clothing and Shoes
  - Social and cultural development
  - Education
  - Discipline (punishment)
  - Participation

# Main Features (cont'd)

• Premises

• Management

- Responsibilities of caregivers
- Caregivers Requirements
- Complaints and Legal Protection
- Record keeping

• Miscellaneous

- Relationship with the Community
- Contact with Parents and Relatives

# Thank You!

